



The Oriental Insurance Company Limited

REGIONAL OFFICE: FIRST FLOOR, R.K. PLAZA, PACHPEDI NAKA, RING ROAD NO. 1 RAIPUR (CG).

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Date: 01/03/2018

CORRIGENDUM TO RFP TENDER NO. OICL/RO-RPR/ITD/PC-AMC/2018/01 Dated 20/01/2018

Please note the changes in key events and dates for AMC Tender -

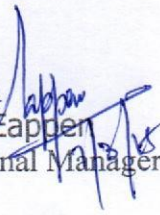
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5. Schedule of Events

Event	Target Date
Last date for submission of bids	7 th March 2018, 5:00 PM
Opening of pre-qualification bid	9 th March 2018, 4:00 PM

Reply to the queries -

S.N.	Page No.	Point / Section #	Existing Clause	Query Sought	Reply to query
1		12.4 / Eligibility Criteria	Bidder should have local presence and must have prior experience of successfully installing, configuring, manning and managing IT Support Services for at least three BFS/PSU/Govt. Customers in last three years. Also, provide the name, designation, contact details and address of a contact person for each reference.	Please consider Nationalized Order	We need an office exclusively for Chattisgarh.
2		12.5 / Eligibility Criteria	Bidder must provide minimum one reference of Bidder's clients who have made purchase of IT Services (AMC / FM Services) in excess of Rupees Ten Lakhs (single order) for multilocations in the state during the last year (2016-17).	Please consider Nationalized Order	We need an office exclusively for Chattisgarh.
3		15.1.6 / Performance Security	Within 15 days after the receipt of Notification of Award from OICL, the Bidder shall furnish performance security to OICL as per Appendix - 5, which shall be equal to 10 percent of the value of the contract - valid till date of expiry of contract period in the form of a bank guarantee from a nationalized/scheduled bank as per the norms laid by the RBI.	Please consider the changes in this term ie 10% Performance Bank Guarantee for 1 year AMC contract amount	We need the bank guarantee for the complete period of AMC.
4		28 ii) / Resolution time	If the breakdown call is not resolved within the resolution time of the bidder provides no standby equipment, penalty will be charged as per the rates below to the maximum of unit purchase price of that machine	Kindly add the penalty term ie maximum penalty should be AMC price of that equipment only.	The maximum penalty will be charged as per the rates below to the maximum of 50% of unit purchase price of that machine.


K. C. Zappin
(Regional Manager IT)